## Heuristics \& Bias in <br> Judgement \& Choice

Jessie Le and Shubham Singhal

## Key Concepts and Theories

## Rational Decision Making

Ideal Rational Decisions
Bounded Rational Decisions

## The Two-System View

System 1 - Intuition
System 2 - Reasoning

## The Two-System View

- Describe what you see from the picture on the right



## The

 Two-System View- Complete the phrase "bread and


## The

 Two-System View- Multiplication: 17*24


## The Two-System View

System 1

- Fast
- Automatic,
- Effortless
- Associative
- Implicit
- Emotionally charged
- Governed by habit
- Difficult to control or modify.


## System 2

- Slow
- Serial
- Effortful
- Easily monitored and deliberately controlled
- Flexible
- Rule governed


## Judgements \& Choices

- A bat and a ball cost $\$ 1.10$ in total. The bat costs $\$ 1$ more than the ball. How much does the ball cost?


## Heuristics

Availability

Which category happens more (for the cause of deaths)?

- Strokes or Accidents?
- Accidents or Diabetes?


## Heuristics

- What do you think of tattoos?

Affect

## Heuristics

Anchoring

- Is the height of the tallest Redwood Tree more or less 1200 feet?
- What is your best guess about the height of the tallest redwood?


## Heuristics

## Representativeness

- Tom W. is of high intelligence, although lacking in true creativity. He has a need for order and clarity, and for neat and tidy systems in which every detail finds its appropriate place. His writing is rather dull and mechanical, occasionally enlivened by somewhat corny puns and by flashes of imagination of the sci-fi type. He has a strong drive for competence. He seems to have little feel and little sympathy for other people and does not enjoy interacting with others.
Self-centered, he nonetheless has a deep moral sense.
- Categories to be judged:
- The categories were business administration, computer science, engineering, humanities and education, law, library science, medicine, physical and life sciences, and social sciences and social work.


## Choices

## Equal Chances to have <br> 1 million or 7 million Or <br> Have 4 million

Expected Utility Theory

## Utility:

1 million - 10
7 million - 84
4 million - 60

## Choices

Bernoulli Errors
Current Reference: Anthony: 1 million Becky: 4 million

Gamble: 1 million or 4 million
Or 2 million for sure

## Choices

- Evaluation w.r.t reference point
- Diminishing returns
- Loss Aversion


## Choices

Prospect theory


## Choices

## Gain | Losses

- Which would you choose?
- Lose \$100 with certainty
- Or
- $50 \%$ chance to win $\$ 50$
- $50 \%$ chance to lose $\$ 200$
- Would your choice change if your overall wealth were higher by $\$ 100$ ?


## Choices

$50 \%$ chance to lose $\$ 100$ and $50 \%$ chance to win \$150

Will you choose the gamble?
$50 \%$ chance to lose $\$ 100$ and $50 \%$ chance to win \$1000

Will you choose the gamble?

## Choices

## Framing effect

- Imagine that the United States is preparing for the outbreak of an unusual Asian disease, which is expected to kill 600 people. Two alternative programs to combat the disease have been proposed.
- Assume that the exact scientific estimates of the consequences of the programs are as follows:
- If Program A is adopted, 200 people will be saved.
- If Program B is adopted, there is a one-third probability that 600 people will be saved and a two-thirds probability that no people will be saved.
- Which one of the two programs would you favor?


## Choices

## Framing effect

Which one of the two programs would you favor in both scenarios?

## Scenario 1:

If Program A is adopted, 200 people will be saved.

If Program B is adopted, there is a one-third probability that 600 people will be saved and a two-thirds probability that no people will be saved.

## Scenario 2:

If Program $\mathrm{A}^{\prime}$ is adopted, 400 people will die.

If Program $\mathrm{B}^{\prime}$ is adopted, there is a one-third probability that nobody will die and a two-thirds probability that 600 people will die.

## MISC

- Expert intuition
- Prototype Heuristics
- Efficacy of System2



## Applications

## Applications

Insurance

|  | Monthly Price | Deductible |
| :--- | :--- | :--- |
| Plan A | 10 | 150 |
| Plan B | 15 | 80 |

## Applications

Insurance

|  | Monthly <br> Price | Deductible | Real Payment |
| :--- | :--- | :--- | :--- |
| Plan A | 10 | 150 | $10 * 12+150=$ <br> 270 |
| Plan B | 15 | 80 | $15 * 12+80=260$ |

*we even have to take probability of loss into account. After considering that, best option is to choose with highest deductible

## Applications

## PAYMENT

## Dasher Tip (i)

Tips

## \$2 <br> \$3 <br> \$4 <br> Other

The recommended Dasher tip is based on the delivery distance and effort. 100\% of the tip goes to your Dasher.

## Applications

## From System 1 Deep Learning to System 2 Deep Learning Yoshua Bengio

Wed Dec 11th 02:15 -- 03:05 PM @ West Exhibition Hall C + B3

Past progress in deep learning has concentrated mostly on learning from a static da' unconsciously by humans. However, in recent years, a shift in research direction anc the door to the development of novel deep architectures and training frameworks fol capturing causality and obtaining systematic generalization in natural language proc System 2 tasks is important to achieve the old deep learning goal of discovering hig| pressure on representation learning to discover the kind of high-level concepts whicl mechanisms constitute a key ingredient to focus computation on a few concepts at that many high-level dependencies can be approximately captured by a sparse factc constraints on the learned representations to capture affordances, causal variables, modularization aspect of the consciousness prior and the agent perspective on repr statistically improbable, as in counterfactuals), enabling more powerful forms of com localized (in time, space, and concept space) changes in the environment due to int $\epsilon$

## Strengths and Weaknesses

## Critiques

- Sound Theory
- Demonstration
- There is none comprehensive list of all the heuristics.
- Hard to correlate various concepts - difficulty in getting the big picture.

Further Discussion

## References

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