#### Heading off Correlated Failures through Independence-as-a-Service

Ennan Zhai, Ruichuan Chen, David Isaac Wolinsky, and Bryan Ford

**Presenter: Ron Wright** 

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## Motivation

- Cloud services depend on redundancy to ensure high reliability
- However, components that appear to be independent may share subtle dependencies, leading to unexpected *correlated failures*
- Redundant systems may contain *risk groups* (RGs), or sets of components that can cause a service outage if all the components fail simultaneously

#### What Can Go Wrong?



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## **Documented Examples**

#### Amazon AWS

- One glitch on an EBS server disabled entire service across Amazon's US-East region
- This, in turn, caused correlated failures among EC2 instances utilizing the EBS server, which disabled applications designed for EC2 redundancy
- Google Storage
  - "Close to 37% of failures are truly correlated"
  - No tools to identify failure correlations systematically
- iCloud
  - A storm in Dublin disabled both Amazon and Microsoft clouds in that region for hours

#### Independence-as-a-Service (INDaaS)

- Architecture that proactively collects and audits structural dependency data to evaluate independence of redundant systems before any failures occur
  - Dependency acquisition modules collect dependency data
  - Auditing modules quantify independence of redundant systems and pinpoint common dependencies that may cause correlated failures

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# Main Contributions

- 1. Evaluates independence of redundant systems before or during deployment
- 2. Provides fault graph analysis to enable the evaluation of dependencies at multiple levels of detail
- 3. Uses scalable fault graph analysis
- 4. Supports efficient PIA through private set intersection cardinality
- 5. Provides realistic case studies with a prototype implementation



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#### **Dependency Data Representation**



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#### Structural Independence Auditing (SIA)

- Assumes data sources are willing to share full dependency data with each other
- Involves generating a dependency graph, finding and ranking risk groups, and generating an audit report

#### **Dependency Graph**



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## **Risk Groups in Dependency Graphs**



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# **Algorithms for Finding Risk Groups**

- Minimal RG algorithm
  - Directly computes minimal RGs using reverse breadth-first traversal
  - Pros
    - Results are exact
  - Cons
    - Algorithm is NP hard!
- Failure sampling algorithm
  - Randomly assigns 0s and 1s to basic events to test for deployment failure and generate the appropriate RGs
  - Pros
    - Linear time complexity
  - Cons
    - Non-deterministic
    - No guarantee that any RG is minimal

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# Ranking Risk Groups

- Size-based ranking
  - Ranks RGs based on the number of components in each RG
  - The smaller the number of components in the RG, the higher the rank
- Failure probability ranking
  - Ranks RGs based on their relative importance,
     I<sub>c</sub> = Pr(C) / Pr(T)
    - Pr(C) represents probability of any given failure event C
    - Pr(T) represents probability of any given failure event T
  - Pr(T) computed by inclusion-exclusion principle involving all minimal RGs of T

#### Failure Probability Ranking Example

 $Pr(T) = Pr(A1 \text{ and } A3 \text{ fail}, \text{ or } A2 \text{ fails}) = 0.1 \cdot 0.3 + 0.2 - 0.1 \cdot 0.3 \cdot 0.2 = 0.224$ 



I<sub>A2 fails</sub> = Pr(A2 fails) / Pr(T) = 0.2 / 0.224 = 0.8929

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I<sub>A1 fails, A3 fails</sub> = Pr(A1 fails, A3 fails) / Pr(T) = 0.1 · 0.3 / 0.224 = 0.1339

Therefore, the RG {A2 fails} is ranked higher than the RG {A1 fails, A3 fails}.

## Generating the Audit Report

- Let R denote a specific redundancy deployment
- Let c<sub>i</sub> denote the i-th RG in R's RG-ranking list
- Size-based ranking algorithm

 $-indep(R) = \sum_{i=1}^{n} size(c_i)$ 

Failure probability ranking algorithm

 $-indep(R) = \sum_{i=1}^{n} I_{c_i}$ 

 Computed independence scores, returned to the client, can be used to choose the most independent deployment for a particular service, for example

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#### Private Independence Auditing (PIA)

- Allows auditing to take place, even across two cloud providers unwilling to share full dependency data with each other
- Trust assumptions
  - 1. Auditing clients may be malicious and would like to know as much as possible about the providers' dependency data
  - 2. Cloud providers and auditing agents are honest but curious
  - 3. No collusion among cloud providers and auditing agents

## Jaccard similarity

Let S<sub>i</sub> denote the i-th dataset

• 
$$J(S_0, \dots, S_{k-1}) = \frac{|S_0 \cap \dots \cap S_{k-1}|}{|S_0 \cup \dots \cup S_{k-1}|}$$

- Above computation useful for small datasets
- Low similarity for J close to 0, high similarity for J close to 1, significant correlation for J greater than or equal to 0.75

## MinHash

- An approximation to Jaccard similarity, which is useful for large datasets
- Let h<sup>(1)</sup>(·), ..., h<sup>(m)</sup>(·) denote m different hash functions
- MinHash constructs a vector {h<sup>(i)</sup><sub>min</sub>(S)}<sup>m</sup><sub>i=1</sub> and computes Jaccard similarity as J(S<sub>0</sub>, ..., S<sub>k-1</sub>) = δ/m + O(1/√m), where

  δ denotes the number of datasets satisfying h<sup>(i)</sup><sub>min</sub>(S<sub>1</sub>) = ... = h<sup>(i)</sup><sub>min</sub>(S<sub>k-1</sub>)
  h<sup>(i)</sup><sub>min</sub>(S) denotes an item e ∈ S with the smallest value h<sup>(1)</sup>(e)



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## Dependency Graph & Audit Report

- Each provider first generates local dependency graph at component-set level
- Each provider normalizes generated componentset S<sub>i</sub> using two types of components with common correlated failures
  - Third-party routing elements (e.g., ISP routers)
    - Accessible IP addresses used as unique identifiers
  - Third-party software packages (e.g., OpenSSL)
    - Standard names plus software versions used as unique identifiers
- Report consists of rankings of Jaccard similarities

## **SIA Implementation & Deployment**



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### **PIA Implementation & Deployment**



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#### Network Dependency Case Study



#### Hardware Dependency Case Study



(b) Common hardware dependency.

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## Software Dependency Case Study



Rank	2-Way Redundancy	Jaccard
1	Cloud2 & Cloud4	0.1419
2	Cloud2 & Cloud3	0.1547
3	Cloud1 & Cloud4	0.2081
4	Cloud1 & Cloud3	0.2939
5	Cloud3 & Cloud4	0.3489
6	Cloud1 & Cloud2	0.5059

Rank	3-Way Redundancy	Jaccard
1	Cloud2 & Cloud3 & Cloud4	0.1128
2	Cloud1 & Cloud2 & Cloud4	0.1207
3	Cloud1 & Cloud3 & Cloud4	0.1353
4	Cloud1 & Cloud2 & Cloud3	0.1536

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#### **Performance Evaluation Configuration**

Performance of INDaaS was evaluated on 40 workstations containing Intel Xeon Quad Core HT 3.7 GHz CPUs and 16 GB of RAM.

	Topology A	Topology B	Topology C
# switch ports	16	24	48
# core routers	64	144	576
# agg switches	128	288	1,152
# ToR switches	128	288	1,152
# servers	1,024	3,456	27,648
Total # of devices	1,344	4,176	30,528

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## **PIA Performance Evaluation Results**

 1024-bit keys were used for all types of encryption



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#### **Comparing Performance of SIA & PIA**



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## **Comments & Criticisms**

- Pros
  - Risk group ranking makes it easy for users to identify potential correlated failures in deployment configurations
  - Flexible in allowing cloud providers to decide whether to share their dependency data with other cloud providers
- Cons
  - For large enough deployments, in some cases, failure sampling algorithm may run longer with much fewer minimal RGs than the minimal RG algorithm
  - Cannot be used for complex dependency acquisition
  - Trust assumptions may not hold in reality (e.g., cloud providers may behave maliciously)
  - Cannot have fault-set level dependency graphs and failure probabilitybased ranking without accurate failure probability information
  - INDaaS is not fault tolerant in itself (e.g., the P-SOP nodes in PIA and the auditing agent are single points of failure)

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## Piazza Comments & Criticisms

#### • Pros

- Dependency acquisition modules are pluggable
- Fault graphs serve as intuitive models
- Useful for people who have no prior knowledge of correlated failures in system
- Cons
  - Only considers static dependencies
  - Failure probabilities, required by INDaaS, may be difficult to obtain, and their accuracy is questionable
  - Cloud providers may not have enough incentives to share data
  - Auditing is time-consuming

## Thank you!

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#### **BACKUP SLIDES**

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#### **Minimal RG Algorithm**



## Failure Sampling Algorithm



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