#### **Last lecture**

Uniform Distribution (Ch 3.3)

- Definition
- Properties

Exponential Distribution (Ch 3.4)

- Definition
- Properties
- Connection with Geometric RV

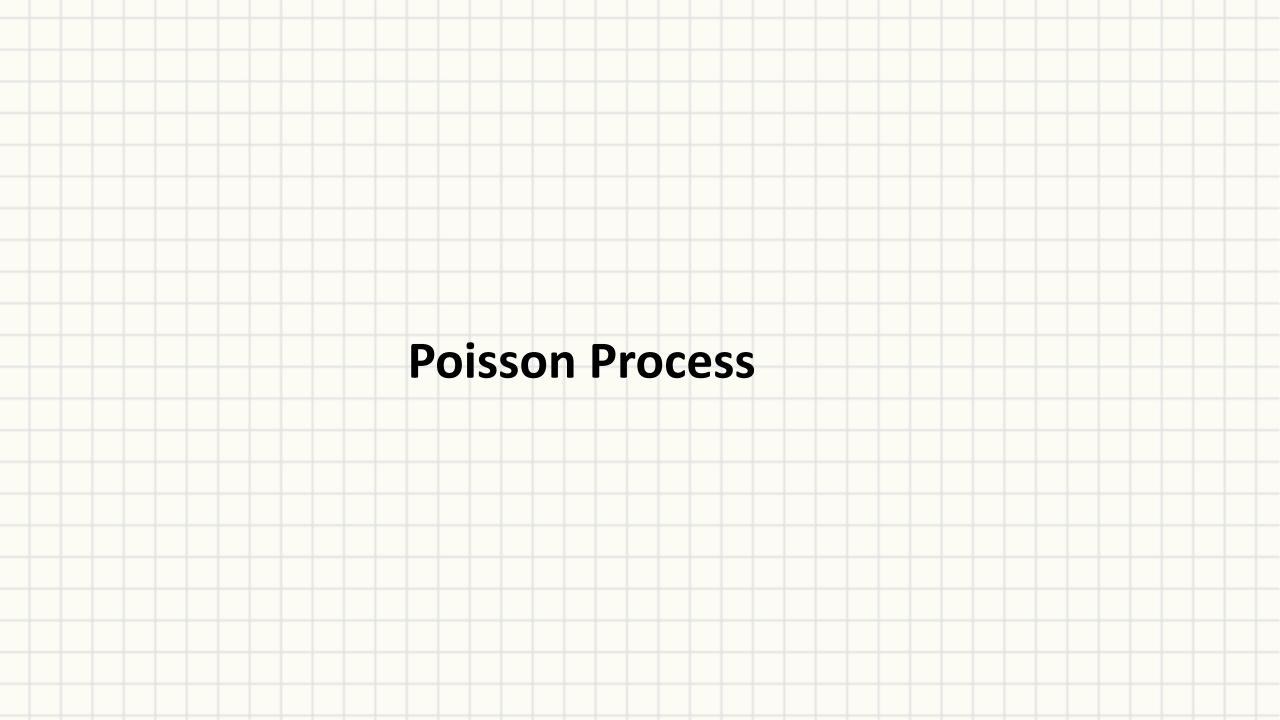
## Agenda

Poisson process (Ch 3.5)

- Motivation
- Bernoulli process to Poisson process
- Definition
- Properties

Erlang Distribution (Ch 3.5.3)

- Definition
- Properties



#### **Motivation**

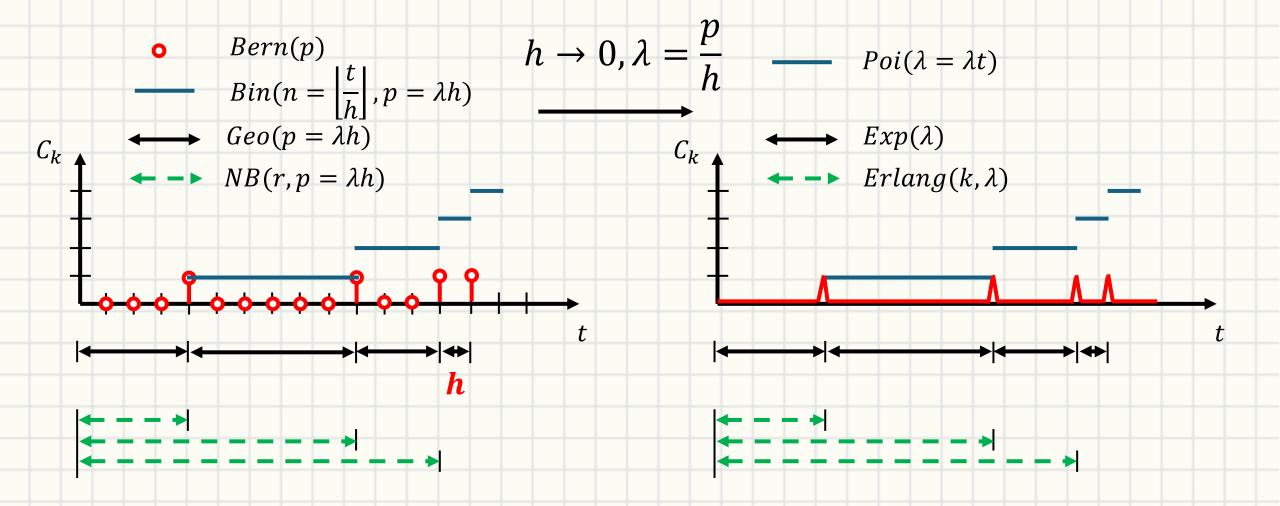
- Model the process of customer coming inside a coffee shop
- The process of incoming calls for customer service
  - If a customer (call) only comes at the of every minutes -> Bernoulli process
  - But what if we want to model the time
  - Define a small h between Bernoulli trials

### **Bernoulli Process**

$$h \to 0, \lambda = \frac{p}{h}$$

# **Poisson Process**

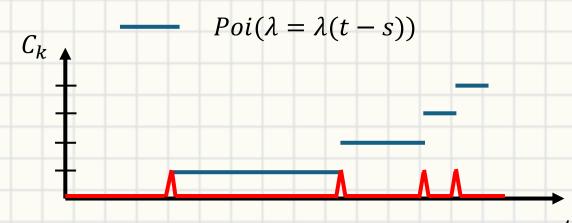
Assume each trial takes h time to complete



#### **Definition**

A Poisson process with rate  $\lambda$  is a random counting process  $N = (N_t : t \ge 0)$  s.t.

- $N_t N_s$  follows Poisson distribution  $Poi(\lambda = \lambda(t s))$
- For  $0 \le t_1 \le t_2 \dots \le t_k$ ,  $N_{t_k} N_{t_{k-1}}$  the increments are independent with each other



Consider a Poisson process with rate  $\lambda > 0$  in time interval [0, T]

- X is the total number of count during [0, T]
- $X_1$  is the count during  $[0, \tau]$ ,  $0 < \tau < T$
- $X_2$  is the count during  $[\tau, T]$
- Solve  $P\{X = n\}$ ,  $P\{X_1 = i\}$  and  $P\{X_2 = j\}$

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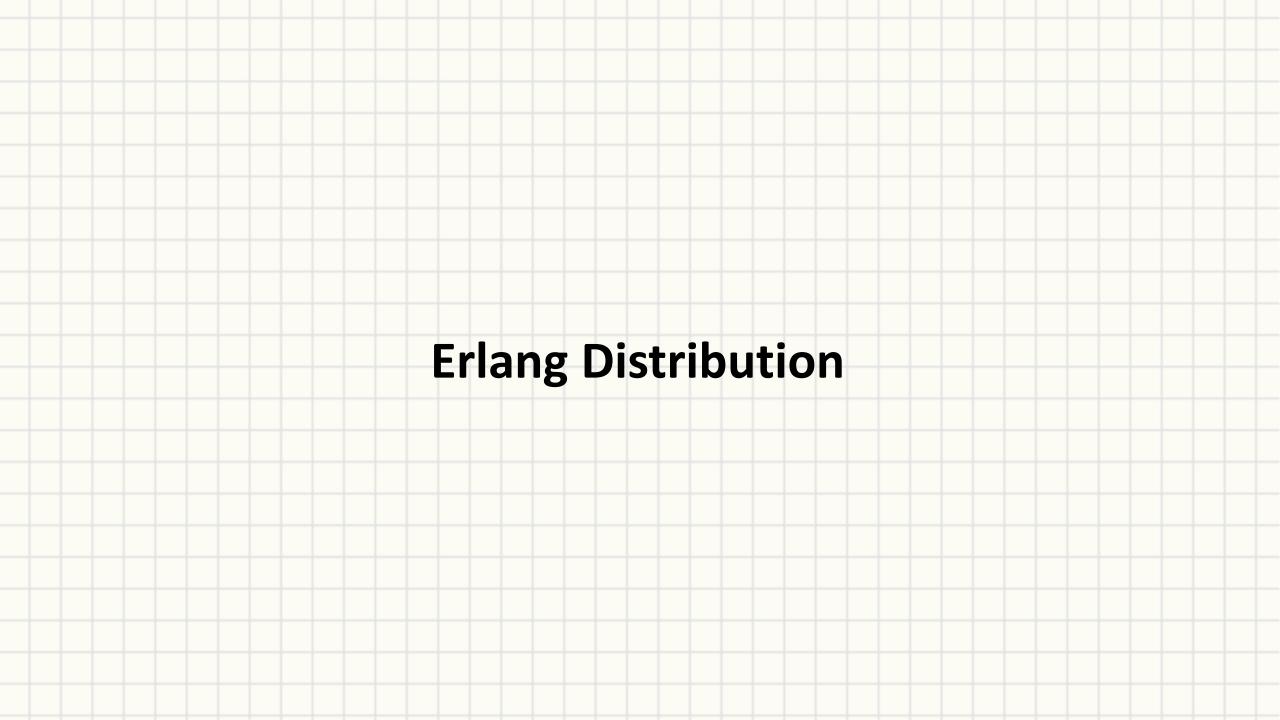
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- Let n = i + j
- Solve  $P(X = n | X_1 = i)$

Consider a Poisson process with rate  $\lambda > 0$  in time interval [0, T]

- X is the total number of count during [0, T]
- $X_1$  is the count during  $[0, \tau]$ ,  $0 < \tau < T$
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- Solve  $P(X_1 = i | X = n)$

Calls arrive to a support center at rate  $\lambda=2$  calls per minute. Let  $N_t$  denotes the number of calls until time t (mins)

- $N_t \sim$
- $P_{N_t}(k) =$
- *P*{ No calls arrive in the first 3.5 minutes }
- $P\{$  The third call arrives after time  $t = 3.\}$



#### **Definition**

Let  $T_r$  denotes the time of  $r^{th}$  count of a Poisson process

- $T_r = \sum_{i=1}^r U_i$ ,  $U_i \sim Exp(\lambda)$
- $F_{T_r}^c(t) = P\{T_r > t\}$ : "At most r 1 count by time t"
- $F_{T_r}^c(t) =$

• 
$$f_{T_r}(t) = -\frac{dF_{T_r}(t)}{dt} =$$