University of Illinois at Urbana-Champaign Dept. of Electrical and Computer Engineering

# ECE 101: Exploring Digital Information Technologies for Non-Engineers

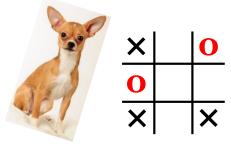
Search Engines

# Search is Fundamental to Machine Intelligence

In our last class, we claimed that search is fundamental to intelligence.

We gave some examples:

- ° tic-tac-toe,
- ° finding songs containing a musical phrase, and
- ° identifying animals in photos.





### Fast Search Gives the Appearance of Intelligence

#### If machines

- ° can solve search problems quickly,
- ° machines can start to look intelligent.

Any questions/comments before we talk about search engines?

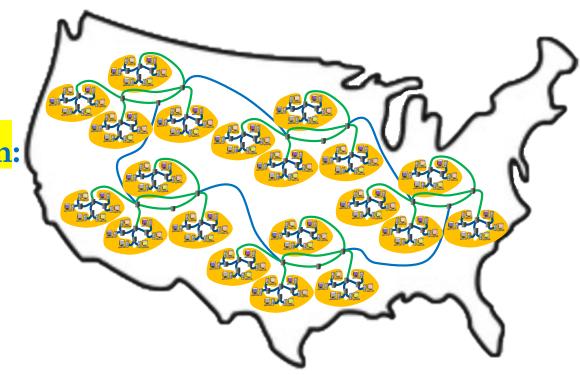
#### Search Problem: Find Interesting Content at the Edge

Content is scattered over edge of Internet (orange).

More and more content as Internet grew.

The search engine problem: how to find documents of interest?

Specifically, find words/concepts in a set of documents scattered over the web.



### Searching Example: Find the URL in Milliseconds

Example: I want the ECE 101 web page.

#### But where is it?

Need to **search** all web pages

- ° and find the right one.
- ° Should be possible: every page has a URL.

#### Want results in milliseconds:

- ° studies suggest going beyond 400ms
- ° starts to lose customers.

### How Does Web Search Operate? Quick Overview

Steps in an Internet search service:

- User searches with phrase P ("ECE 101")
- Search engine finds
  - •a large set of scattered documents D
  - •that contain P or are relevant to P:
  - $\mathbf{D} = \{\mathbf{d}_1, \, \mathbf{d}_2, \, ..., \, \mathbf{d}_{203}\}.$

### How Does Web Search Operate?

- Search engine re-orders D by "relevance" to obtain R:
  - $\circ \mathbf{R} = \{\mathbf{d}_{17}, \, \mathbf{d}_{185}, \, \mathbf{d}_{23}, \, \mathbf{d}_{29}, \, ..., \, \mathbf{d}_{12}\}$
  - ° "relevance" could depend on the searcher
    - History of Nike (history professor) -> Greek goddess
    - History of Nike (political scientist) -> Nike missile
    - ° History of Nike (MBA student) -> Nike shoes
- Show results of search quickly.

# Search Engines: Broken into Five Steps

But how does the search engine find the information? Think of it as a five-step process.

- 1. Crawl the web to gather billions of documents (text, images, videos).
- 2. Organize the documents for fast searching,
  - ° called indexing the documents,—
  - ° to create a set S.

like the index in a textbook.

3. Order documents in S by decreasing reputation.

These three occur **before anyone does a search**.

### Two More Steps using the Search Phrase

- 4. Use phrase P to filter documents in S in order to find relevant set R.
- 5. Do another round of **reorder**ing
  - ° based on knowledge of user
  - ° (search history, YouTube preferences, travel, purchases, and so on)
  - \* to create the list L for display (ads go in front!).

# Class Participation Question

In your opinion which of the 5 steps is the most important in the search process? Explain briefly why?

### First Step of Search: Crawl the Web

#### First step: crawl the web graph.

As you know,

- ° a URL lets us access a web page;
- ° these are the **nodes** in the web graph.

In each web page are more URLs:

- ° links to other pages, images, videos, and so forth;
- ° these are the edges in the web graph
- ° (directed: point from one node/URL to another).

### First Step of Search: Find the Content

A web crawler tries to find ALL the content on the Web.

For example: Starting with the class page,

° we find several links.

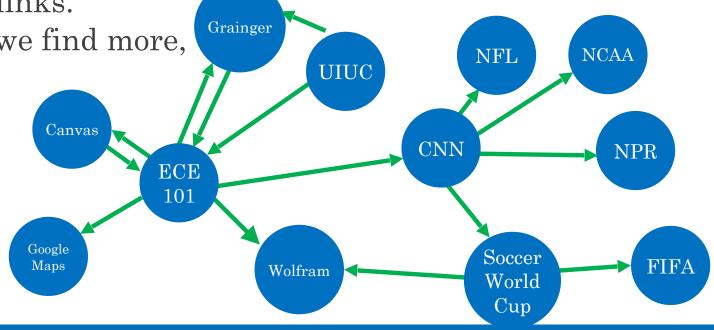
° In those pages, we find more,

° And more.

° And more.

Crawler keeps moving.

Tries to find everything.



### Second Step: Index the Documents

The gathered documents must be indexed.

Documents need to be easy to find quickly.

How can one accomplish this task?

What if we create a separate folder

- ° for each word (say in English), then
- ° place a document in the folder if it contains the folder's word?

### Relevant Information Must be Found Quickly

We still need to find the folders quickly!

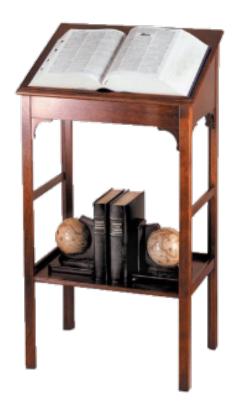
For example ... find the word "precise" in a dictionary.

No, not an online dictionary / search engine.

This kind...

The words are all sorted alphabetically.

For most of you, it's been a while, right?



# A Challenging Use of Old Technology...?

How can you find "precise" quickly?



#### Some Constraints on Our Answers

Let's limit our approach to something that works well for any word.

In other words, we don't reason

- ° that "p" should be about 2/3 through the dictionary
- onor make use of a "P" tab in the side (many thicker dictionaries provide them).



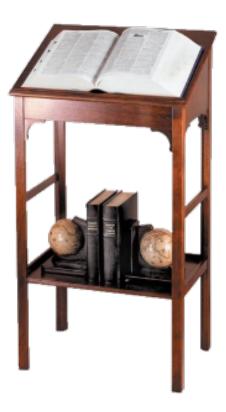
# Solution? Divide into Halves Repeatedly

#### Then, ideally,

- ° Open to exactly the middle.
- ° If "precise" comes before
  - ° the words on that page,
  - ° "precise" must be in the first half.
- ° If "precise" comes after
  - ° the words on that page,
  - ° "precise" must be in the second half.

Start over with half of the book.

Repeat until we find the right page.



# Binary Search Finds any Word Fairly Quickly

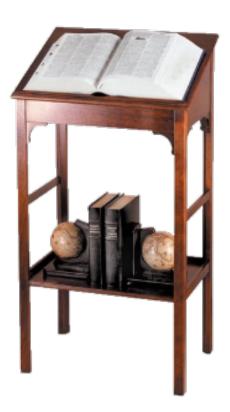
#### After 10 steps,

- ° a dictionary with **22,000** pages,
- ° such as the Oxford English Dictionary,
- $^{\circ}$  is **reduced by 2**<sup>10</sup> = **1024**, leaving only
- about **21.5** pages to search.

After another 7 steps,

- ° we have only about 1/6th of a page
- ° in which to find our word.

That approach is called binary search (because we divide each part into two parts).



#### Now It's Time to Sort ... But How?

Third step: sort the documents by reputation.

We have billions of documents from the Web.

Which ones are more important, relevant, and/or accurate?

Which ones are less so?

How can we possibly decide?

Maybe we can let the web graph decide for us?

# A Page is "Good" if Others Point to It

#### Idea: if a page is important, other pages will link to it.

For example, links to reference articles: "If you want to understand binary search, you can read about it on Wikipedia: <a href="https://en.wikipedia.org/wiki/Binary search algorithm">https://en.wikipedia.org/wiki/Binary search algorithm</a>)"

Or current events and information: "Get your tickets now! <a href="https://www.fifa.com/en/tickets">https://www.fifa.com/en/tickets</a>"

Or recommendations: "I took this great class last semester! Check it out: <a href="https://courses.grainger.illinois.edu/ece101/fa2025">https://courses.grainger.illinois.edu/ece101/fa2025</a>"

#### Importance: Number of Incoming Edges in the Web Graph

So we can assign "importance"

- ° based on how many other pages
- ° link to a page.

But that may not be enough.

For example,

- o if CNN has a pointer to a page,
- ° that fact may be (slightly) more important
- ° than my web page's link to the same page.

# Links from Important Pages are More Important

When we count incoming edges,

- ° we also want to count
- ° the "importance" of the pages
- ° that link to a page.

But we should also count

- ° the "importance" of the pages
- ° that link to those pages.
- ° And so on.

#### Page Rank Captures "Importance" in a Directed Graph

#### Google developed an idea

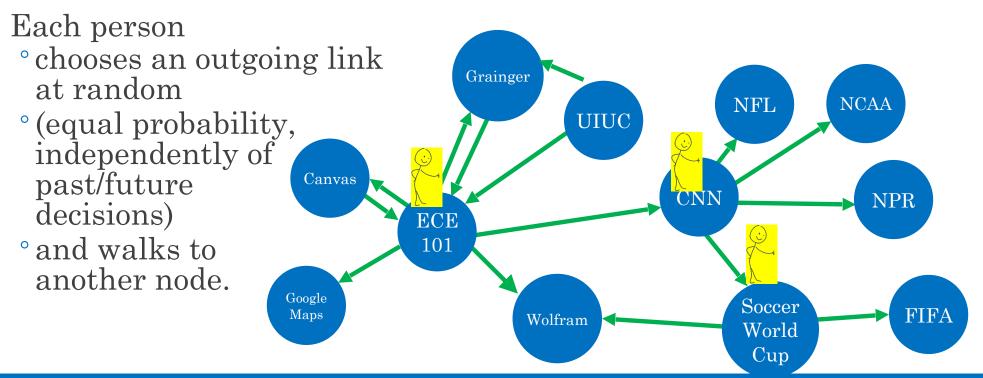
- ° known as **page rank**
- ° to capture this idea.

The same approach

- ° is now popular
- ° for many purposes
- ° in graph problems.

# Page Rank Intuition: People Walking at Random

Imagine a person at every node (some shown).



### Page Rank: Expected Number of "People" At a Node

#### One issue:

- ° some pages include no URLs.
- ° Anyone at such a node
  - ° can 'start over'
  - by choosing a new node at random
  - ° instead of going down a link.

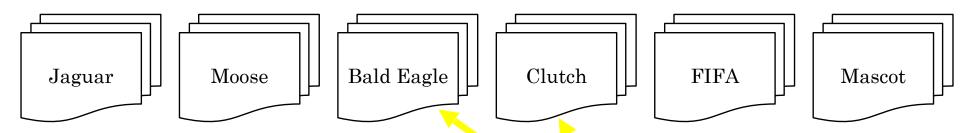
Repeat the process many times, then

- ° count how many people are at a node
- ° to find the node's "importance" (rank).

#### Search Indexed Documents for a Given Phrase

#### Fourth step: filter the documents with phrase P.

Let's imagine we have folders indexed by words...



We search for "Clutch the Bald Eagle."

What should we do?

Intersect contents of these two folders.

# Apply Knowledge of User

#### Fifth step: reorder based on knowledge of user.

This part is proprietary:

- ° how it's done is specific to the individual company,
- ° as is the information on which it is based, and
- ° they don't tell anyone the details.

Doing a better job than other companies keeps

- ° advertising revenue coming in and
- ° customers coming back.

# Some User-Based Changes Can be Deduced

We can observe some of the user's choices directly.

Importance increases based on location and search history:

- ° For example, if searcher comes from Illinois.edu, all web pages at UIUC are boosted in rank.
- <sup>o</sup> If you view the ECE 101 web page two or three times a week, all links from that page (and those pages, and so forth) are boosted in rank.

# Search is Curiously "Smart"

For example, when I look for "ECE 101"

- ° I get our class page.
- Even if I use "private" browsing (on Google, Bing, or Yahoo).
- Even if I use Duck Duck Go, which says it will not track me (but what about my IP address in Champaign)?

The only search engine that doesn't give me the class page is Baidu, for which results in English don't rank highly...

# Search Engine is Not Using Your Local Data

A student wondered,

"What happens if you clear your browsing history?"

Search engine companies

- ° track your history separately.
- ° Your local copy is not used.

The **companies** also **use information** about

- ° your IP address (where are you?),
- ° your browser, and
- out who you are and consulting their records on your preferences.

#### Tracking Can Lead to Confusion and Embarrassment

You probably share an IP address with your family or roommates, so some information may be mis-attributed to you, and some ads for you may show up in their browser.

Lack of Privacy!!

### Tracking Can be Beneficial

# Sometimes tracking is really useful. When?

- Weather tracking a tornado warning
- Personalized experience
- Find deals you like
- You don't mind providing info ...

### Europe Has Led the Way in Privacy Regulation

#### Thanks to European privacy laws

- ° (General Data Protection Regulations, or GDPR),
- ° companies are being forced
- ° to make the data that they have collected
- ° on a person available to that person
- ° (and editable, and subject to deletion).

#### As of today, the US has no such laws,

- ° but some states have started to formulate them, and
- some companies do make the same data available to any of their customers.

#### Can Also Disallow Inclusion of Your Pages in Searches

You can also (in a web page) tell crawlers not to include that page's content. Not clear that all search engines honor such requests.

### All Steps Must be Executed Quickly

#### All of these must be extraordinarily fast.

Use fast computers working in parallel.

10,000 high-end servers working together.

Put common phrases into their own folders (examples: FIFA tickets, funny videos, ...)

Filter out irrelevant pages early (auto-/randomly-generated, nonsense, spider traps—people trying to defeat crawling, and so forth).

Many years of research and still an interesting problem—is it not a form of intelligence?

### Terminology You Should Know from These Slides

- ° search engine
- ° Web crawling
- ° indexing
- ° page rank / reputation
- filter (documents by keyword)
- <sup>o</sup> General Data Protection Regulation, GDPR

### Concepts You Should Know from These Slides

- ° problem solved by search engines
- how does the search engine find the information: a
  five-step process
- ° personalization vs. privacy in web search
- ° status of privacy laws with regard to user tracking
- ° **how page ranks works** to compute a page's importance